

Extended Warranty Agreement

For the AlphaESS Commercial and Industrial Product Series

*This Extended Warranty Agreement applies exclusively to the AMEA Region, which refers to America, the Middle East and Africa (hereinafter referred to as the 'AMEA Region'), No unauthorized disclosure or reproduction.

Products

Subject to the terms and conditions detailed below, AlphaESS provides a voluntary product Extended Warranty for the following BESS system (the Product), including all its parts, components and sub-assemblies:

- STORION-LC-H500

Parties

This Extended Warranty Agreement (the 'Agreement') is entered into between:

- AlphaESS Co., Ltd (hereinafter referred to as 'AlphaESS' or the 'Provider'), and
- The purchaser (and its authorized end user, if applicable) of the Product (hereinafter referred to as the 'Customer').

Scope of Extended Warranty Coverage

This Agreement provides an optional extension of the warranty period for the AlphaESS energy storage system components mentioned above. The Extended Warranty applies to the following components:

Product Module	Commencement Date	Standard Warranty	Extended Warranty
PCS Cabinet (H500-INV)	Installation Date	3 Years	7 Years
DC/DC Cabinet (ESSD0525D/ESSF0750D)	Installation Date	3 Years	7 Years

Battery Cabinet (Storion-LC261), Include the following components: 1. Fire Fighting System 2. EMS 3. BMS 4. High Voltage Box 5. Liquid Cooling System 6. Others (Including cabinet, high-voltage box sheet metal , wires and auxiliary materials, etc.)	Installation Date	5 Years	5 Years
DC Junction Box, include the following two types: 1. DC Combiner Cabinet -500(with EMS) 2. DC Combiner Cabinet -500(without EMS)	Installation Date	5 Years	5 Years

Commencement and Duration

- The Extended Warranty must be purchased within six (6) months after the completion of installation of the entire system and commissioning or within twelve (12) months after the production date, whichever occurs first.
- For Battery modules: the Extended Warranty shall begin immediately upon expiration of the Standard 5-Year Product Warranty.
- For Battery modules: the Extended Warranty extends the coverage by five (5) additional years, resulting in a total warranty period of ten (10) years for the modules.
- For PCS and DC/DC modules: the Extended Warranty shall begin immediately upon expiration of the Standard 3-Year Product Warranty.
- For PCS and DC/DC modules: the Extended Warranty extends the coverage by seven (7) additional years, resulting in a total warranty period of ten (10) years for the modules.

Warranty Obligations of Provider

- The Extended Warranty provides coverage only for defects in materials and

workmanship of the components under normal use and operating conditions.

- AlphaESS will, at its sole discretion, repair or replace the defective components with a new or refurbished product meeting or exceeding the original specifications.
- The replacement product will inherit the remaining term of the Extended Warranty and will not restart a new warranty period.

Limitations of Coverage

This Extended Warranty covers hardware replacement only. AlphaESS does not cover any labor or service costs, including but not limited to:

- On-site inspection, troubleshooting, removal, reinstallation, or recommissioning.
- Travel, accommodation, or daily allowances for service personnel.
- Lifting or handling tools such as cranes or forklifts.
- Administrative, customs, or logistics costs related to warranty services.

All such costs are the sole responsibility of the Customer.

Preconditions

The validity of this Extended Warranty is subject to compliance with the following conditions:

- The system must be installed and commissioned by a certified installer or authorized AlphaESS distributor.
- The product must be registered in AlphaCloud within thirty (30) days after commissioning.
- Operation and maintenance must be performed strictly in accordance with AlphaESS manuals and technical specifications.

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- Failure to meet these conditions may render the Extended Warranty null and void.
 - The certified installer/authorized distributor shall provide a formal commissioning report to AlphaESS and the Customer.

Exclusions and Liability Limitation

The limitations of liability defined in the AlphaESS Standard Warranty shall apply equally to this Extended Warranty. AlphaESS shall not be liable for indirect, incidental, or consequential damages. Maximum liability shall not exceed the purchase value of the defective covered component.

The exclusions defined in the AlphaESS Standard Warranty apply equally to this Extended Warranty. In addition, this Extended Warranty does not cover:

- Any defect caused by improper installation, misuse, accident, or unauthorized modification.
- Indirect or consequential damages such as loss of energy production, profit, or data.
- Transportation or labor costs for units that are found to be free of defects.

Extended Warranty Pricing

This clause sets out the exclusive purchase price of the Extended Warranty for the components (listed in the chapter 'Scope of Extended Warranty Coverage') of the AlphaESS Commercial and Industrial Product Series under this Agreement (the "Warranty Price"). For the STORION-LC-H500 system, the Extended Warranty shall be calculated separately for different modules, due to different Standard Warranty Periods and price. The Warranty Price is applicable only to the Products listed in the

chapter 'Products' of this Agreement and is the sole consideration for AlphaESS to provide the Extended Warranty service.

Warranty Price for Each Module:

Products model	4 th year	5 th year	6 th year	7 th year	8 th year	9 th year	10 th year	Total
PCS Cabinet	5%	5%	5%	5%	5%	5%	5%	35%
DC/DC Cabinet	5%	5%	5%	5%	5%	5%	5%	35%
Battery Cabinet	/	/	4%	4%	4%	4%	4%	20%
DC Junction Box	/	/	5%	5%	5%	5%	5%	25%

Pricing Calculation Principle

The Warranty Price for the Products' Extended Warranty (for any selected number of years within the applicable coverage period) shall be calculated separately for each applicable module and paid in a one-time lump sum. It is determined by multiplying the total applicable percentage rate for the selected period of the corresponding module by the original total purchase price of such individual module (hereinafter referred to as the "OTPP of the Module").

The OTPP of the Module refers to the allocated final transaction price of the corresponding module (PCS Cabinet, DC/DC Cabinet, Battery Cabinet, DC Junction Box) as agreed in the original product purchase contract signed between the Customer and AlphaESS/its authorized distributor, excluding any additional fees such as installation, transportation, after-sales service, statutory taxes, and insurance fees (unless otherwise expressly agreed in the original purchase contract).

Extended Warranty Period Selection and Rate Calculation Rule

The annual percentage rates listed in the above table serve as the sole pricing benchmark for one year of Extended Warranty coverage for the corresponding module. The total percentage rate stated for each module represents the cumulative sum of the annual rates for its maximum applicable extended warranty period and is for reference only.

The Customer may elect to purchase the Extended Warranty in respect of each module separately, for any number of years within the maximum applicable period according to actual needs:

- 1 to 7 years for PCS Cabinet and DC/DC Cabinet;
- 1 to 5 years for Battery Cabinet and DC Junction Box.

The total applicable percentage rate for the selected warranty period of each module shall be the arithmetic sum of the corresponding annual percentage rates for each selected year (the same annual rate applies to each consecutive year of the relevant module as listed in the table).

Regardless of the number of years of Extended Warranty selected in respect of any module, the total Warranty Price shall be paid in a one-time lump sum calculated in accordance with the total applicable percentage rate for the selected period.

Annual installment payment is not available for the Extended Warranty service under this Agreement.

Illustrative Examples:

To purchase Extended Warranty for the entire STORION-LC-H500 system to achieve a total warranty period of 10 years, the calculation is performed module by module as follows:

- PCS Cabinet: 7 years of Extended Warranty (Year 4 to Year 10) = $5\% \times 7 = 35\%$ of its OTPP

- DC/DC Cabinet: 7 years of Extended Warranty (Year 4 to Year 10) = 5% × 7 = 35% of its OTTP
- Battery Cabinet: 5 years of Extended Warranty (Year 6 to Year 10) = 4% × 5 = 20% of its OTTP
- DC Junction Box: 5 years of Extended Warranty (Year 6 to Year 10) = 5% × 5 = 25% of its OTTP

The total Extended Warranty Price for the 10-year whole system warranty shall be the sum of the above calculated amounts for all modules.

Payment Terms

The Customer shall pay the full Warranty Price to the bank account designated in writing by AlphaESS via telegraphic transfer (T/T) or other mutually agreed electronic payment methods. Alternatively, the Warranty Price may be included in the original product purchase contract upon the signing thereof, and the payment of such price shall be implemented in accordance with the payment terms stipulated in the original product purchase contract.

In case of late payment by the Customer, AlphaESS reserves the right to suspend the provision of Extended Warranty services until the full payment is received

Warranty Transfer and Cancellation

- The Customer may transfer the Extended Warranty rights under this Agreement to a third party only with the prior written consent of AlphaESS and upon completion of the product ownership transfer formalities.
- The transferee shall complete product registration in AlphaCloud and accept all terms of this Agreement.
- Cancellation by the Customer: The Customer may cancel the Extended Warranty only before the commencement of the Extended Warranty period, and shall notify AlphaESS in writing. AlphaESS shall refund 80% of the already paid Warranty Price (Excluding any bank handling fees and tax) within fifteen

(15) working days after receiving the cancellation notice; no refund shall be provided if the cancellation is made after the commencement of the Extended Warranty period.

- Cancellation by AlphaESS: AlphaESS shall not unilaterally cancel the Extended Warranty unless the Customer is in material breach of this Agreement (e.g., non-payment, fraudulent use of the warranty). In such case, AlphaESS shall notify the Customer in writing, and the already paid Warranty Price shall be refunded pro rata based on the unused term of the Extended Warranty.

Price Validity

The percentage rates set forth in the Chapter 'Extended Warranty Pricing' shall be valid for 12 months from the effective date of this Agreement. If the Customer fails to complete the Extended Warranty purchase and payment within the validity period, AlphaESS reserves the right to adjust the applicable percentage rate upon 30 days' written notice to the Customer.

Adjustment of Percentage Rate

AlphaESS may adjust the agreed percentage rates specified in the chapter 'Extended Warranty Pricing' in the event of material changes in core market factors affecting the cost of Extended Warranty services, including but not limited to raw material price fluctuations, exchange rate volatility, statutory tax rate adjustments, and changes in maintenance service costs.

Any adjustment of the percentage rate shall be notified to the Customer in writing at least 30 days in advance, and the adjusted rate shall only apply to the Extended Warranty purchase applications submitted by the Customer after the effective date

of the notice. The original percentage rate shall remain valid for the purchase applications that have been submitted but not yet paid before the notice takes effect.

Claims Process

Warranty claim procedures, required documentation, and replacement rules shall follow the provisions set out in the AlphaESS Standard Warranty. This includes, but is not limited to, timely reporting, provision of serial numbers, commissioning reports, proof of purchase, and return of defective components within the prescribed period.

Contact Details

This Agreement is offered by AlphaESS Co., Ltd.

Address: No. 1086 Bihua Road, Tongzhou District, Nantong City, Jiangsu Province
226300

Tel: +86-513-8060-6891

For AMEA Regions, please contact: measervice@alpha-ess.com

Miscellaneous

- This Agreement shall form an integral part of the purchase contract for the Products and shall be binding upon all parties involved.
- No failure or delay by AlphaESS in exercising any right under this Warranty shall constitute a waiver of such right.
- This Agreement is provided in English; translations may be provided for reference only. In the event of any inconsistency, the English version shall

prevail.