

Extended Warranty Agreement

For the AlphaESS Commercial and Industrial Product Series

Products

Subject to the terms and conditions detailed below, AlphaESS provides a voluntary product Extended warranty (the Warranty) for the following BESS systems (the Products):

- **Storion-H30-G3, Storion-H50-G3, STORION-LC-TB125 system.**

Parties

This Extended Warranty Agreement (the 'Agreement') is entered into between:

- - Alpha ESS Europe GmbH (hereinafter referred to as 'AlphaESS' or the 'Provider'), and
- - The purchaser/end user of the Product (hereinafter referred to as the 'Customer').

Scope of Warranty

This Agreement provides an optional extension of the warranty period for the AlphaESS energy storage system components mentioned above, excluding batteries. The Extended Warranty applies only to the following components, while battery and other components products remain governed exclusively by the Standard Warranty:

Product Component	Commencement Date	Standard Warranty Period	Extended Warranty
Inverter(PCS)	Installation Date	5 Years	5 Years

Commencement and Duration

- The Extended Warranty must be purchased within six (6) months after installation or within twelve (12) months after the production date, whichever occurs first.

- The Extended Warranty shall begin immediately upon expiration of the Standard 5-Year Product Warranty..
- The Extended Warranty extends the coverage by five (5) additional years, resulting in a total warranty period of ten (10) years for the PCS.

Scope of Coverage

The Extended Warranty provides coverage only for defects in materials and workmanship of the PCS under normal use and operating conditions.

AlphaESS will, at its sole discretion, repair or replace the defective PCS with a new or refurbished product meeting or exceeding the original specifications.

The replacement product will inherit the remaining term of the Extended Warranty and will not restart a new warranty period.

Limitations of Coverage

This Extended Warranty covers hardware replacement only. AlphaESS does not cover any labor or service costs, including but not limited to:

- On-site inspection, troubleshooting, removal, reinstallation, or recommissioning.
- Travel, accommodation, or daily allowances for service personnel.
- Lifting or handling tools such as cranes or forklifts.
- Administrative, customs, or logistics costs related to warranty services.

All such costs are the sole responsibility of the Customer.

Preconditions

The validity of this Extended Warranty is subject to compliance with the following conditions:

- The PCS must be installed and commissioned by a certified installer or authorized AlphaESS distributor.
- The product must be registered in AlphaCloud within thirty (30) days after commission.

- Operation and maintenance must be performed strictly in accordance with AlphaESS manuals and technical specifications.
- Failure to meet these conditions may render the Extended Warranty null and void.

Exclusions

The exclusions defined in the AlphaESS Standard Warranty apply equally to this Extended Warranty. In addition, this Extended Warranty does not cover:

- Any component other than the PCS.
- Any defect caused by improper installation, misuse, accident, or unauthorized modification.
- Indirect or consequential damages such as loss of energy production, profit, or data.
- Transportation or labor costs for units that are found to be free of defects.

Claims Process

Warranty claim procedures, required documentation, and replacement rules shall follow the provisions set out in the AlphaESS Standard Warranty. This includes, but is not limited to, timely reporting, provision of serial numbers, commissioning reports, proof of purchase, and return of defective components within the prescribed period.

Liability Limitation

The limitations of liability defined in the AlphaESS Standard Warranty shall apply equally to this Extended Warranty. AlphaESS shall not be liable for indirect, incidental, or consequential damages. Maximum liability shall not exceed the purchase value of the covered component.

Governing Law and Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of Germany. The competent courts in Frankfurt am Main, Germany, shall have jurisdiction unless mandatory law provides otherwise.



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Contact Details

This Agreement is offered by

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For European Regions, please contact service@alpha-ess.de

Miscellaneous

This Agreement shall form an integral part of the purchase contract for the Products and shall be binding upon all parties involved.

No failure or delay by AlphaESS in exercising any right under this Warranty shall constitute a waiver of such right.

This Agreement is provided in English; translations may be provided for reference only. In the event of any inconsistency, the English version shall prevail.